

Your Home for Complete Care.

Every eligible Advantage health Physician Network office has achieved Blue Cross Blue Shield of Michigan Patient—Centered Medical Home designation 3 years in a row. Many of our offices earned National Committee on Quality Assurance Patient Centered Medical Home recognition through 2013. Our highly skilled physicians are standouts in superior patient care and satisfaction not only because we work with each patient to build life-long relationships, but also because we practice a Patient-Centered Medical Home model of care.



We work with over 340 closely aligned specialists. Through care coordination we are committed to the right care at the right time by the right person.



Your Patient-Centered Medical Home



Your Advantage Health primary care physician's office is basically considered your "medical home base." Your primary physician will fully coordinate all of your health care, using his or her professional judgment along with your input and the suggestions of your entire health care team. This unique partnership between you and your doctor means that you will always have active involvement in your own health care plans.



Be an Active Participant.

While the success of the Patient-Centered Medical Home model depends on the attention and skill of our medical team, your input and participation are also very important. By providing your doctor with the information he or she needs, and following your personal health plan, you will reach your health care goals and ensure a happy, healthy future.



Help us help you:

- Work together to develop a care plan
- Follow your care plan
- Let us know if you are unable to take your medicine or follow through with your care plan
- Inform us of any illnesses, hospitalizations, medications and other health-related matters
- Tell us about your needs and concerns
- Ask for help if you don't fully understand something
- Prepare an Advance Directive and be certain we have it on file
- Understand that your lifestyle choices affect your personal health
- Give us feedback so we can improve our services



Using this model, your AHPN physician and team will:

- Lead and coordinate care throughout your lifetime
- Take time to make a personal connection with you
- Respect your individual needs
- Actively help strengthen your health care relationship
- Create a highly personal health maintenance plan
- Handle your care and medical records with the utmost privacy
- Provide care for short-term illness and long-term disease
- Give you the tools and encouragement to prevent persistent health problems
- Deliver access through Express Care and same day appointments
- 24-hour access to our health care team

ADVANTAGE HEALTH
PHYSICIAN NETWORK

A member of Saint Mary's Health Care



Learn more about our award-winning network of physicians at advantagehealth.org or call 616-685-8500.